

## **Criterion 5.1.2 Physical conditions conducive to confidentiality and privacy**

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The physical conditions in our practice encourage patient privacy and confidentiality.

### **Indicators**

- ⌘ A. The physical facilities of our practice encourage patient confidentiality and privacy (direct observation).
- ⌘ B. Visual and auditory privacy of consultations and treatments is ensured (direct observation).
- ⌘ C. Our practice has used patient feedback to establish whether patients of our practice think our practice makes adequate provisions for their privacy (patient feedback).