

Criterion 3.1.2 Clinical risk management system

Our practice has a clinical risk management system to enhance the quality and safety of our patient care.

Indicators

⌘ A. Our GP(s) and clinical staff can describe the process for identifying and reporting a slip, lapse or mistake in clinical care (interview).

B. Our GP(s) and clinical staff can describe an improvement we have made to prevent slips, lapses and mistakes in clinical care from reoccurring (interview).