

Criterion 1.5.2 Continuity of the therapeutic relationship

Patients attending our practice are able to see the GP of their choice, if available.

Indicators

- ⌘ A. Our staff can describe how patients can request their preferred GP when making an appointment or attending our practice (interview).
- ⌘ B. A sample of patient health records indicates that patients generally see the same GP (health records review).
- ⌘ C. Our practice has used patient feedback to establish whether patients of our practice are able to see the GP of their choice, if available (patient feedback).