

RACGP Standards For General Practice 3rd Edition
**STANDARD 1.2 INFORMATION ABOUT THE
PRACTICE**

Criterion 1.2.4 Costs within our practice

Our practice informs patients of the costs of care provided by our practice.

Indicators

- ⌘ A. Our practice information sheet or a sign in our practice includes information about fees in our practice (document review or direct observation).
- ⌘ B. Our GP(s) can describe how patients are informed of potential additional costs before treatments, investigations or procedures are performed by our practice in addition to the consultation (interview).
- ⌘ C. Our practice has used patient feedback to establish whether patients of our practice are informed of costs before treatments, investigations, or procedures are performed by our practice in addition to the consultation (patient feedback).