



Health Promotion and Preventative Care

An emphasis on health promotion, preventive care and early detection and intervention shall be provided by the Practice to all patients.

RACGP Standards

- 1.3.1A** *There is evidence that our practice provides information about health promotion and illness prevention to patients.*
- 1.3.1B** *There is a range of posters, leaflets, and brochures about health issues relevant to the community available or on display in the waiting area or consulting areas.*
- 1.3.1C** *Our GP(s) and staff who provide clinical care can describe how they provide information to patients on issues relating to health promotion and illness prevention, including issues relevant to common patient presentations.*
- 1.3.1F** *Our practice has used patient feedback to establish whether our GP(s) discuss health promotion and illness prevention with patients.*

Assessment methods

- Interviews with practitioners and support staff

Surveyors will interview the GP(s) or staff who provide clinical care and determine how they present information to patients regarding health promotion and illness prevention and also assess the range of information available for patients in the Practice.

- Review of patient health records

Surveyors will review a selection of patient health records to see documented evidence that the Practice GPs provide information about health promotion and disease prevention. Surveyors will also assess the feedback from patients to confirm whether the GP(s) discuss health promotion and illness prevention with them.

- Patient feedback system

Meeting the Standards

The Practice shall have available a range of printed materials such as posters, brochures, pamphlets or leaflets on a variety of health issues that might be of interest or relevance for patient care.

Practice GP(s) should document, in the patient health record, when they provide information about health promotion and disease prevention to patients.

The Practice shall gather feedback from patients to establish whether the GP(s) discuss health promotion and illness prevention with them.

Best practice:

- The Practice is encouraged to have information available in a range of different languages, when appropriate.
- All health promotional / preventive care activities are recorded in the clinical notes.